

# Operator Terms

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**Draft — pending legal counsel review.** This document reflects Hannu's intended practice and is grounded in the Nigeria Data Protection Act 2023 and the NDPC GAID 2025. It is not yet a binding agreement; the ratified version will replace it without changing where it is published.

These Operator Terms govern your participation in Hannu as an Operator — a verified individual who earns by completing real-world tasks. They are written to be clear and fair. By verifying your identity and accepting tasks, you agree to these Terms.

## 01 Eligibility and verification

You must be at least 18 and legally able to work. To become an Operator you complete identity verification (KYC), which may include your BVN/NIN, a photo and a liveness check. You consent to this verification; we protect these identifiers as described in our Privacy Policy and never display or log them in full.

## 02 You are independent

You are an independent participant, not an employee or agent of Hannu. You decide which tasks to accept. Nothing here creates an employment, partnership or agency relationship.

## 03 One person, one account

Your account is personal to you. You may not share your account or device session, allow anyone else to complete tasks as you, operate more than one account, or be signed in on multiple devices at the same time. These rules protect the integrity of verification and everyone's earnings.

## 04 Accepting and doing tasks

You see the pay and the requirements before you accept. You agree to perform tasks honestly, follow the instructions and the law, and respect the privacy and safety of people you interact with.

## 05 Honest proof

Your submissions and proofs must be truthful and your own. Fabricated, copied or faked proof, or any attempt to game verification, will lead to rejection and may result in suspension.

## 06 **Prohibited work**

You may not perform credential-class actions (creating accounts for others, solving CAPTCHAs, handling one-time passwords or codes, or impersonation) or any task that breaches our Acceptable Use Policy or the law. Such tasks are not permitted on the Platform.

## 07 **How you are paid**

Task pay is shown upfront in naira and you keep what is shown. When your outcome is verified and accepted, payment is released from escrow through a licensed partner. Hannu does not hold your money. Delays caused by a bank or partner are not counted against you, and a rejection always comes with a reason.

## 08 **Reputation**

Your verified history builds a portable reputation that can unlock more and better-paid work. Capabilities open as your track record and the platform's safety metrics support them.

## 09 **Suspension and your rights**

We may withhold a disputed payment pending review and may suspend accounts for fraud, sharing, or breach of these Terms. Decisions carry a reason, and you may ask us to review them at [support@hannu.africa](mailto:support@hannu.africa).

## 10 **Data and governing law**

We handle your data as described in the Privacy Policy. These Terms are governed by the laws of the Federal Republic of Nigeria.

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